HELLO!

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TELIA COMPANY PROVIDES COMMUNICATION SERVICES HELPING MILLIONS OF PEOPLE TO BE CONNECTED AND COMMUNICATE, DO BUSINESS AND BE ENTERTAINED. BY DOING THAT WE FULFILL OUR PURPOSE TO BRING THE WORLD CLOSER
IT’S ALL ABOUT OUR CUSTOMERS’ TRENDS

- Apps
- Fiber
- Roaming
- Cloud
- Digitalization
- Payment
- Globalization
- IoT
- Security
SUSTAINABILITY AND CORPORATE RESPONSIBILITY AT TELIA
SUSTAINABILITY AND CORPORATE RESPONSIBILITY IN OUR EVERYDAY WORK

Anti-corruption
Responsible sourcing
Freedom of speech
Occupational health and safety
Customer privacy
Children in digital world
Environment
#SDG3 #SDG9 #SDG11 #SDG13 #SDG16
SOME COMMENTS ON THE TOPICS OF THIS SEMINAR...

<table>
<thead>
<tr>
<th>Environment (E)</th>
<th>Social (S)</th>
<th>Governance (G)</th>
<th>Other comments</th>
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</thead>
<tbody>
<tr>
<td>• Keep biodiversity in mind as well</td>
<td>• Communication’s (which often happens via ICT) role in society for democracy, equality, freedom of speech etc.</td>
<td>• ICT can help</td>
<td>• As ICT professional, try to understand the big picture of sustainability</td>
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<tr>
<td>• How to fight climate change?</td>
<td>• Supporting positive development and economic growth</td>
<td>• (Sustainable) business opportunities</td>
<td>• All ESG integration and reporting might affect financing costs of your (b2b) customer</td>
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<td>• Reducing emissions</td>
<td>• Help to keep children and others who need support safe in the digital world</td>
<td>• Safety and security</td>
<td>• ICT industry’s role in sustainability</td>
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<td>• Adaptation to the new circumstances</td>
<td>• Supporting workforce’s health and safety</td>
<td>• Good practices of administration, and</td>
<td>• Take care of your own ESG</td>
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<td>• Creating carbon sinks</td>
<td></td>
<td>• Companies’ business processes from marketing to delivery</td>
<td>• Help your customers to take care of theirs</td>
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<td>• Footprint vs handprint</td>
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<td>• Companies’ role as subcontractor</td>
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<td>• Environment’s cultural values are also part of sustainability</td>
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<td>• Management and leadership practices</td>
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